

installationId

84

McAlester Army Ammo Plant

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

McAAP has one of the best MWR programs I have seen. They are dedicated people that make a difference here at McAAP. IMA needs to be funded to properly support them.

installationId 84 McAlester Army Ammo Plant

Patron Group Civilian

Hear About MWR

Music

Golf Most Prefer no golfing facilities

Golf Least Prefer no golfing facilities

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I work night shift and sometimes do not have time to make a lunch for myself. It would be a tremendous help to everyone working on the night shift if we were afforded the opportunity to purchase food from the bullet express truck. The contractor for the vending machines at bldg 191 is horrible. They do not fill machines up often enough, they constantly run out. Having machines that could provide microwave food would be terrific. It would allow people a chance to buy food at work. Last but not least, vending machines do us absolutely no good what so ever if we do not have change to use them. Please afford the nightshift people a chance to have a change machine. The vending machines we have do accept dollars, but they are usually broken. Having a chance to be able to buy some decent food at work would allow us a lot more home time with our families and allows us that little extra boost people sometimes need in food and snacks. Please find a new vending machine contractor.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Very nice. Dancing. Tan & ton facility.

installationId

84

McAlester Army Ammo Plant

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

Cheaper Daycare center that is open on Fridays

ACS Concerns

Child care and food service cost to much and isn't availible on weekends

Overall Comment

installationId

84

McAlester Army Ammo Plant

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see a golf driving range with batting cages. If at all possible they could be covered for all season use.

installationId

84

McAlester Army Ammo Plant

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

don't buy bowling stuff

don't buy bowling stuff

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

84

McAlester Army Ammo Plant

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see family package plans that include travel, hotel, tickets etc. I would also like to see family package plans for on base activities, i.e. week-end fishing/camping at the cabins etc.
Would like to be able to purchase through our px.

installationId

84

McAlester Army Ammo Plant

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would really love to have someone look into the fast growing sport of Disc Golf. It has a moderate to small initial investment to sset up a course and next to nothing for upkeep. If this installation had a Disc Golf course I personnaly would use it at least twice a week. I would even be interested in organizing a club.

installationId

84

McAlester Army Ammo Plant

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see the fitness center open on Saturday. I would also like to see the size of the weight room increased, right after work the bench press area is packed and can be a potentially unsafe environment. I would also like to see the basketball floor re-done, whoever did it did a horrible job the floor is peeling off creating rough spots.

installationId 84 McAlester Army Ammo Plant

Patron Group Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

My primary concern is with the overall management of the MWR services. I have been affiliated with MCAAP's MWR programs on many different levels for over the past ten years of my employment with the base. Within the last year especially, the MWR programs have greatly diminished in their overall quality and level of concern for its patrons. Child and Youth programs are especially palpable in their decrease in quality and concern for the youth of our community. In fact, several of my colleagues who also have children in the program complain that their children no longer desire to attend the School Age program due to the inappropriate staffing and overall disregard of the management. When confronted with these issues, Mrs. Compton can only assure us of how very lucky we are to have the service in the first place.

I now even hear rumors that the pool is only going to be opened during the weekends for this summer (due to funding no doubt). When confronted about these issues MWR management seems only capable of repeating the same old litany of excuses due to massive budget constraints (even resulting in lay-offs and decrease in services). And yet, new un-experienced and uneducated employees are being hired almost bi-weekly to replace the more experienced employees who were let go supposedly due to financial reasons. And yet, there seems to be very little evidence of these budget constraints especially when one considers the money spent by MWR management on such frivolities as unnecessary travel and opulent furnishing and decorations for their personal offices.

In short, I can only say that this sort of thing never happened under the previous MWR management. Mr. Wengstrom, who replaced Mrs. Ruth Lefeavers not only seems indifferent toward the needs and desires of the patrons of MCAAP who participate in his programs, but seems equally confused and misdirected when it comes to finding ways to communicate with the community as a whole. Of course, our new employees at MCAAP have really nothing to compare the current performance of the MWR program to. But for those of us who have been participants in the MWR programs here at MCAAP for the past ten years, I can only say that our current program is only a pathetic shadow of what it used to be.

Truly I would hate to see the MWR programs end at MCAAP (something that Mr. Wengstrom never fails to remind us of whenever we question the rationale of his decisions). But if this is a harbinger of what we have to look forward to under Mr. Wengstrom's guidance for the next ten years then I for one (and of course, I am only one) would rather see the program finally cut out so we can begin finding an alternative. For one thing is for sure, I would rather endure the inconvenience of finding an alternative off-base program that is willing to meet my needs than to have to suffer the continual disappointment of another ten years of luke-warm MWR services that can't meet them (and don't really seem to care if they do or not). And then again, perhaps I am being too hard on the MWR management. After all, maybe the pervious management was just very extraordinary in her ability to satisfy the customers at MCAAP. If so, then I can only mourn the loss to the program. Extraordinary service is certainly an unexpected gift. But surely ordinary service is not too much to expect? At least if you cut the program Mr. Wengstrom's threats wouldn't be just idle.

A concerned patron.

installationId

84

McAlester Army Ammo Plant

Patron Group

Civilian

Hear About MWR

Music

blues

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

84

McAlester Army Ammo Plant

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Over all good to very good. Always seeking to improve.

installationId	84	McAlester Army Ammo Plant
Patron Group	Civilian	
Hear About MWR		
Music		
Golf Most Prefer		
Golf Least Prefer		
Bowl Most Prefer	Pro Shop	
Bowl Least Prefer		
Child Care Prog		
ACS Concerns		
Overall Comment		

installationId

84

McAlester Army Ammo Plant

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The fees for the child development services are ridiculous. I can get service for 2 of my children full time off post at a 1 star facility for what it would cost me for 1 if they were in the child care program on post and I can take them on a Friday without worrying that the center will be closed.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see new foods introduced at the landview.

installationId	84	McAlester Army Ammo Plant
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Patron Group	Civilian
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Hear About MWR	
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Music	none
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

installationId

84

McAlester Army Ammo Plant

Patron Group

Civilian

Hear About MWR

Music

Irish

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I have use MWR facilities very little since returning from Europe in 2003. I used the services extensively 1998-2003.

installationId

84

McAlester Army Ammo Plant

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

For those of us that work nites, I wish there was a place that we had access to, that had more exercise equipment.

installationId

84

McAlester Army Ammo Plant

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

As a civilian living well off-post, I do not use MWR with any regularity.

installationId

84

McAlester Army Ammo Plant

Patron Group

Retired

Hear About MWR

Music

I don't do these activities at all!

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Too much hassle with getting on and off post!

Overall Comment

I avoid going to McAlester Army Ammunition Plant if at all possible. I do not like the hassle from the rent-a-cop security people that is dished out when I attempt to enter the installation. I am a retired Warrant Officer, not an escaped convict or terrorist attempting unlawful activity.

installationId

84

McAlester Army Ammo Plant

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Public Courses Pro Shop

Bowl Most Prefer

Bowl Least Prefer

Bowling Alley Shop

Child Care Prog

ACS Concerns

Overall Comment

I need more childrens entertainment services.

installationId 84 McAlester Army Ammo Plant

Patron Group Retired

Hear About MWR On my own

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Do not believe that I am qualified to make comments about the MWR services since I do not use them due to the distance (over 100 miles) I live from it.

But, I would like to see more available services for retired personnel for legal (JAG). To be able to make specific appointments for services needed would be a great benefit for us. At present to get legal advise I am told that I must drive all the way to Tinker AFB on a specific day and sit and wait to see if a Jag officer can get to me. Also better medical attention is a necessity.

installationId 84 McAlester Army Ammo Plant

Patron Group Retired

Hear About MWR

Music none

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment